Accops HySecure MAC Client v5.0.2.0

HySecure MAC Client v5.0.2.0 Release Notes

Version: 5.0.0

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Contents

Overview

This document outlines the installation and new features / bug fixes/ features enhancement in the Accops HySecure MAC client 5.0.2.0

Prerequisites and Components:

This release is tested on MAC OS El Capitan (10.11.6), Sierra (10.12) and High Sierra (10.13.1)

This release contains following components r desktop (1.8.1) and X Quartz (2.7.7).

MAC Client download details:

Download the HySecure MAC Client from this below location:

https://propalmsnetwork-my.sharepoint.com/:u:/g/personal/support_accops_com/EbEvS1YGQbNIjhZVa3nKJCQBnN4jP0nV70wqNdMR-lD_RA?e=79KK5U

MD5 Checksum of HySecure MAC Client: **a424d4cee57fea4576f2c4d585f2ad7b**

HySecure MAC client installation steps

1.1. COPY THE HYSECURE MAC CLIENT INSTALLER FILE TO MAC MACHINE.

After copy the installer file client on file. And then installer wizard window will be displayed. Here you need to click on continue button.
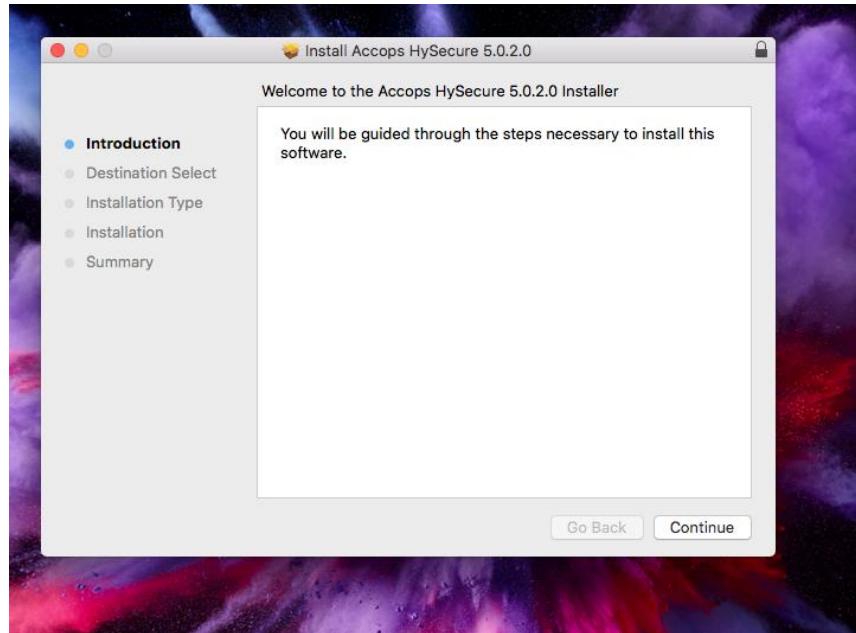
Then click on change install location button if you want to specify the location where client will be installed. Then click on install button.
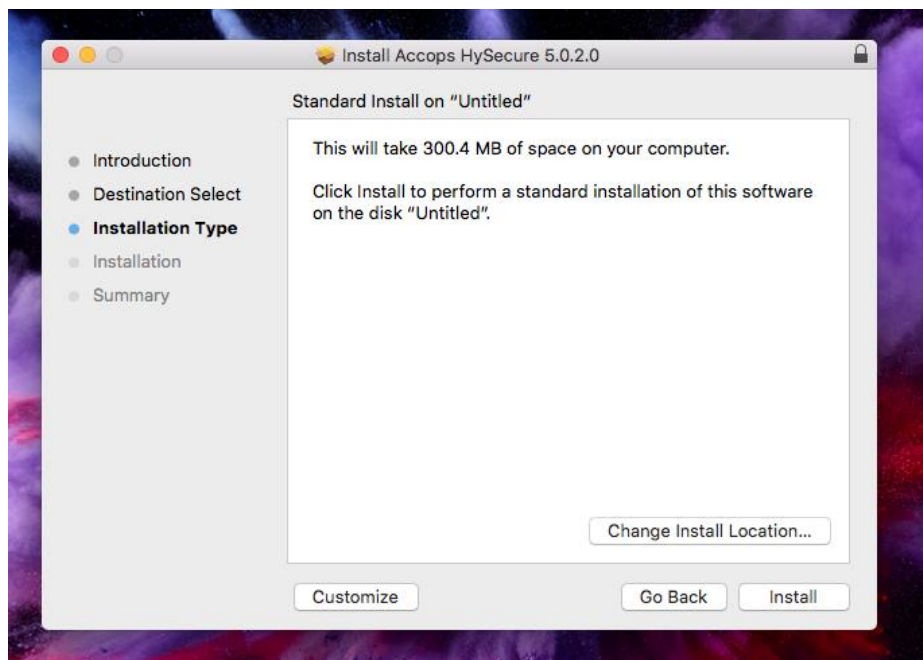
Then you need to enter administrator password and click on install software.
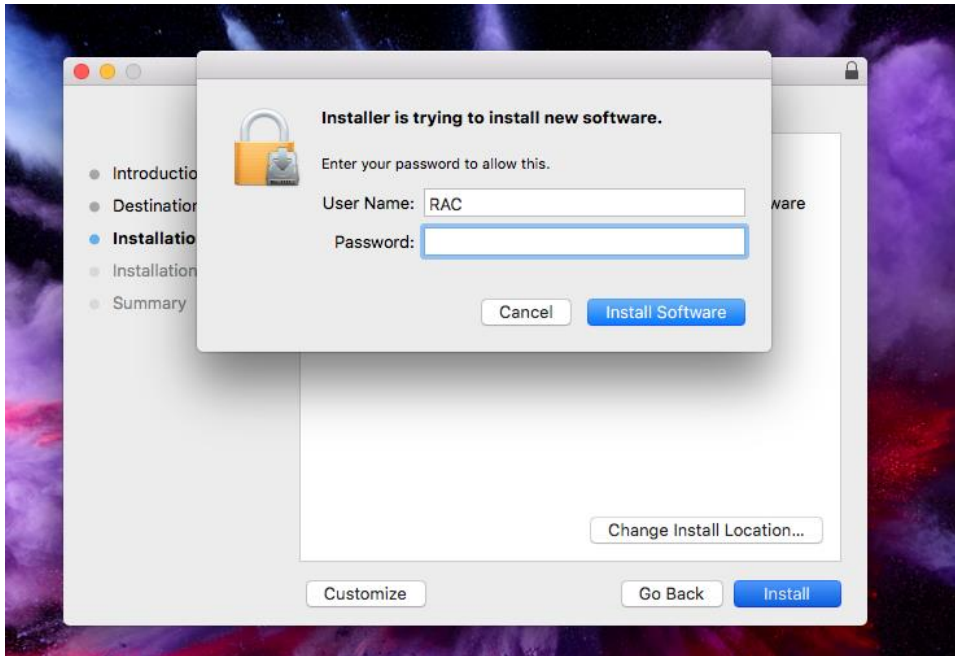
After this a message will be shown regarding reboot your machine after installation. And user need to click on continue installation button to start the installation of MAC client.
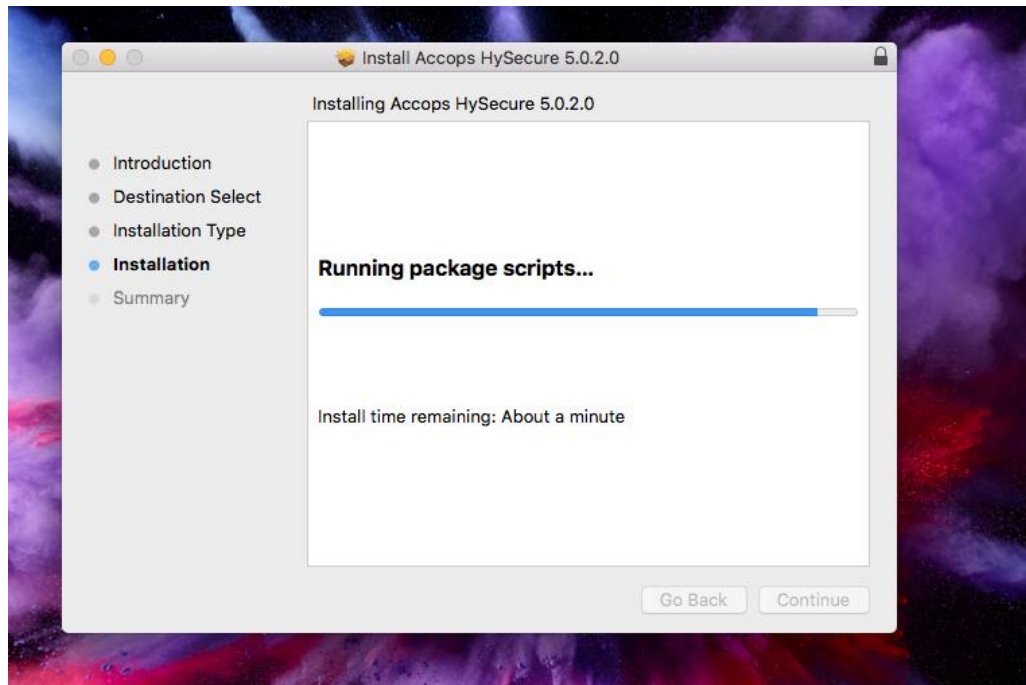
After successful installation of client user will get acknowledgement message. Then click on restart button to restart the MAC machine.
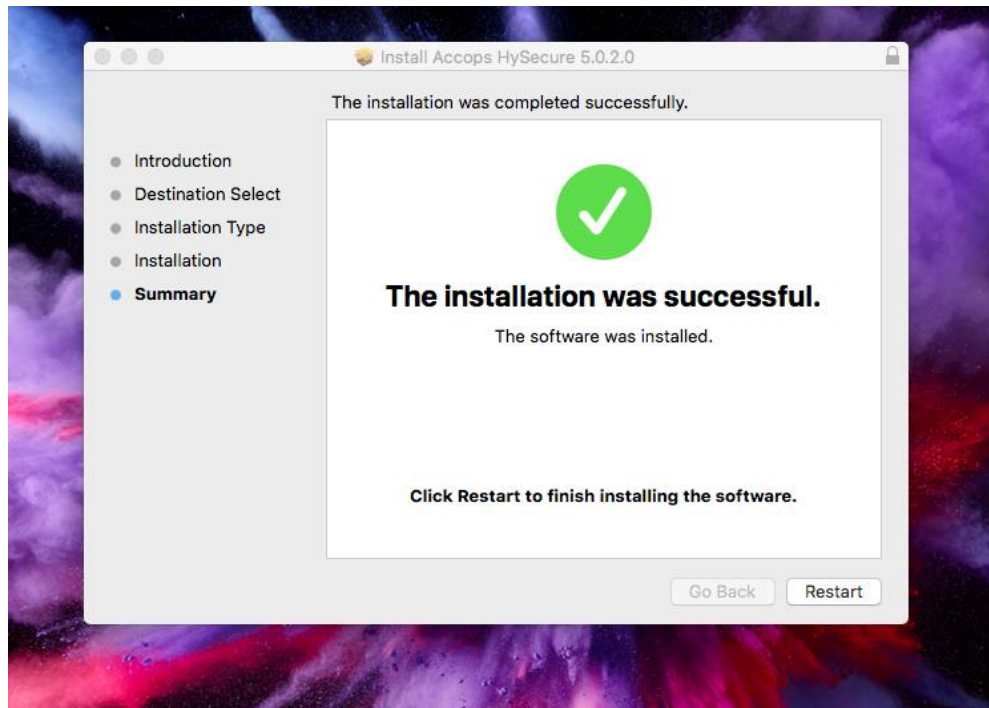
Now open Application and click on Accops HySecure icon to launch HySecure client.
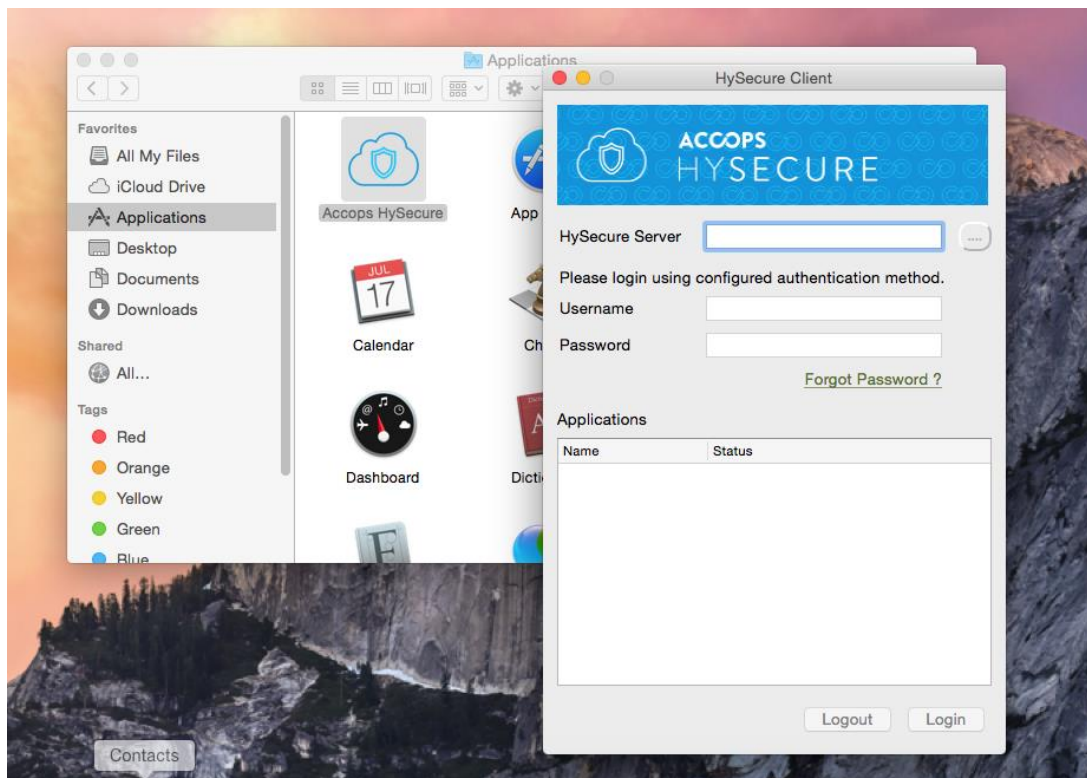
Bug fixes on HySecure MAC client 5.0.2.0

1.2. CRASH ON MAC OS SIERRA AND HIGH SIERRA

On MAC OS Sierra and High Sierra HySecure client was crashing at the time of login. This issue has been fixed on this release.

1.3. APPLICATION DISPLAY ISSUE IF NUMBER OF APPLICATION MORE THAN 50

If user has number of application more than 50 then only 50 applications are showing on HySecure client launchpad and client was crashing randomly. This issue has been fixed on this version.

1.4. LOGIN ISSUE IF DUAL AUTHENTICATION IS ENABLED.

If "Enable additional authentication with this server" this option is enabled on HySecure server. Then using MAC client user will not be able to login into HySecure gateway. Also showing authentication fail error message. This issue has been fixed in this version.

Known issue on HySecure MAC client 5.0.2.0

1.1. SOMETIMES MAC CLIENT INSTALLER NEED TO EXECUTE TWO TIMES.

Sometimes MAC client installer need to execute two times for installation Mac client. At that time, it will show error message like installation fail.

1.2. THIS MAC CLIENT DOES NOT SUPPORT MAC OS MAVERICKS AND YOSEMITE.

This MAC client does not support MAC OS Mavericks and Yosemite.

1.3. CUSTOMIZED BANNER AND LOGO DISPLAY ISSUE.

Sometimes customized customer banner logo does not show on MAC client login window screen.

HySecure MAC client feature List

HYSECURE CLIENT FEATURE DESCRIPTION	SUPPORTED OR NOT
TSE application access via HySecure	Supported
Cluster type TSE application access via HySecure	Supported
TSE application single sign on	Supported
Web application (http and https) access via HySecure	Supported
RDP application access via HySecure	Supported
Single sign on for RDP application access via HySecure	Supported
Cluster type RDP application access via HySecure	Supported
AD user's password expired support at the time of login.	Supported
HySecure license expired message at the time of login	Supported
HySecure client launchpad hide option.	Supported
Remember HySecure domain while login into client	Supported
Application close while log out from client	Supported
Idle time out	Supported
All publish applications are shown at other tab	Supported
Host file entry for name resolution	Supported
Device Id support	Supported
Local printer redirection	Supported for RDP application only.

Self-service portal	Supported
Alternate HySecure server	Supported
Network type application	Supported
HyID support (Email OTP,SMS OTP and Mobile Token)	Supported
Proxy support	Supported
Customize banner and logo upload	Supported

About Accops

About Accops Accops is a globally leading developer and provider of Enterprise Mobility solutions involving Application and Desktop Virtualization, Secure Remote Access and Privilege Access Management solutions. Accops' s software and hardware products enable businesses to efficiently virtualize, secure and deliver business applications, corporate workspace and network services to their employees, partners, vendors, home users and mobile users, enabling instance access from anywhere using any device.

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